



**Holland Urgent Care**  
370 N 120th Avenue, Holland MI 49424  
Mon-Thurs 8:00AM-6:00PM / Friday 8:00AM-5:00PM  
Saturday 8:00AM-12:00PM

**Hudsonville Urgent Care**  
3509 Kelly Street, Hudsonville MI 49426  
Mon-Fri 8:00AM-5:00PM

## ORTHOPAEDIC URGENT CARE FAQ'S

Our Orthopaedic Urgent Care provides patients with direct access to specialized care for acute treatment of sprains, strains, broken bones, and other orthopaedic injuries. This allows patients to avoid unnecessary trips to the ER or Urgent Care for their musculoskeletal needs. At Shoreline's Orthopaedic Urgent Care, patients will be seen by an orthopaedic Physician Assistant or Nurse Practitioner, with easy referral to a surgeon if necessary.

- How is the Orthopaedic Urgent Care different from the ER or standard Urgent Care?  
*ER's and standard Urgent Care facilities are more equipped for treating general systemic conditions or severe traumatic injuries. When you go to the ER or Urgent Care for an orthopaedic condition, you will be treated conservatively and referred to an orthopaedic specialist for treatment and follow up. The goal of our Orthopaedic Urgent Care is to give patients direct access to specialized care and prevent delayed treatment.*
- What are examples of issues/injuries appropriate for Orthopaedic Urgent Care?
  - ◆ *Simple Bone Fractures*
  - ◆ *Acute Injury*
  - ◆ *Muscle/tendon strains and ligament/joint sprains*
  - ◆ *Dislocations*
  - ◆ *Wrist and Forearm Injuries*
  - ◆ *Lower Extremity Injuries (foot, ankle, leg, knee, hip)*
- What services/treatments are **not** available/appropriate through the Orthopaedic Urgent Care?
  - ◆ *Cortisone Injections*
  - ◆ *Chronic Neck or Back Pain*
  - ◆ *Chronic conditions, such as pain management*
  - ◆ *Second Opinions for orthopaedic issues*
  - ◆ *Workers' Comp Injuries*
  - ◆ *Emergency Conditions- chest pain, difficulty breathing, significant trauma*
  - ◆ *A previous referral by your PCP for an elective non-surgical orthopaedic issue*
- When should I go to the ER instead of the Orthopaedic Urgent Care?
  - ◆ *Serious injuries resulting from a motor vehicle accident*
  - ◆ *Acute neck or back pain with accompanying numbness, tingling, or loss of consciousness*
  - ◆ *Crush Injuries*
  - ◆ *Traumatic bone, ligament or muscle injury accompanied by significant blood loss and/or obvious deformity of the bone or joint*

**If you have a question whether your condition is appropriate for the Orthopaedic Urgent Care, please don't hesitate to call our Orthopaedic Urgent Care at 616-582-3054.**

For Primary Care Providers: If it has been 2 weeks or more since the date of injury, please call our office to determine the appropriateness for the Orthopaedic Urgent Care vs a regular referral. If a patient has already been referred to our office for a non-urgent issue and they have not yet been scheduled, please have your patient call our office, do not send them to the Orthopaedic Urgent Care.